

Guideline 8: Requests for nondisclosure

Summary

Empathise with family's requests for non-disclosure of information



- Ask the family why they don't want information disclosed to the patient
- Attempt to address their concerns
- Empathise with the family members to encourage continued partnership

Respect the patient's wishes to know or not know about their illness



- Enquire with the patient about their preferences for information
- Tailor information to the patient's preferences
- Ensure they have enough understanding to provide informed consent