

Guideline 5: Observing family relationships

Summary

Take notice of patient-family dynamics and take action if needed



- Ascertain patient and family preferences for involvement
- Signs of dissatisfaction to look out for include the patient or family carer being interrupted, or appearing frustrated or overwhelmed
- If necessary, explicitly inquire about patient and family preferences for involvement
- Remain alert to problematic patient-family carer relationship dynamics
- If dominance or conflict are detected, follow further guidance in Guidelines 11 and 13 of this program.