

Guideline 1: Family inclusive practices

Summary

Create an environment that welcomes and facilitates family involvement



To include family in your clinic:

- Ensure staff indicate that the family is welcome to attend
- Highlight that family are welcome in clinic documentation
- Include a space for family member details in patient forms
- Provide enough seating for family members
- Seat the family member next to the patient in consultations
- In the inpatient setting- provide prior warning of ward rounds or visits when feasible (so family can be present)